



Getting Started: Using Answers On Demand

What is in Answers On Demand?

Learn how to use all the new features of your digital cable on Answers On Demand by watching simple, step-by step tutorials.

Tutorials are available in the following categories:

- Remote Control: Learn how to use your remote buttons and more.
- Program Guide: Using the on-screen program guide to browse TV.
- Custom Settings: Setting favorite channels and more.
- Parental Control: Block and unblock programs, and change PIN numbers.
- iControl: Movies On Demand, Premium Channels On Demand and more.

Choose a Category

1. Use the **LEFT** or **RIGHT** arrow buttons on your remote control to scroll through the categories.
2. When you find a category you are interested in, use the **UP** or **DOWN** arrow buttons to scroll through all the tutorials that are available.
3. As you scroll through tutorials, a short description of what is in each tutorial will appear in the bottom right of the screen.
4. To get more information about a selected tutorial, press the **SELECT** button. A longer description will appear on the screen. To return to the menu, press the **C** button.

Start Watching

1. Before you can watch, you must make the sure the **VCR/VOD** option on your remote is set to **VOD**. That stands for Video On Demand. Some remotes have a switch, others a button. If your remote doesn't have either one, don't worry, you don't have to do anything -- it will work automatically.
2. To begin watching a tutorial, press the **PLAY** button.

3. You can **PAUSE**, **REWIND**, **FAST-FORWARD** or **STOP** the tutorial using these buttons on your remote.
4. If you stop a tutorial, you can press the **PLAY** button to start playing it from where you left off, or press the **A** button to start playing it from the very beginning. You can also press the **C** button to return to the main menu and choose another tutorial.

Summary

At the end of each tutorial, there is a step-by-step summary that appears on your screen.

Use your Back button on your browser to return to Answers on Demand Home Page.